

# WILL IT STAY OR WILL IT GO?

ANALYSING DEVELOPMENTS IN TELEWORK DURING COVID-19 USING ONLINE JOB POSTINGS DATA

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#### The Brussels Times



Coronavirus pandemic + A

+ Add to myFT

Austria and Netherlands set out stringent curbs to control Covid-19

Vienna targets unvaccinated and Dutch impose nationwide lockdown measures as infections surge

Other measures will include teleworking for all sectors where possible, a limit of four guests per household, no spectators at sporting events and the reimposition of 1.5m social distancing in public spaces.

#### Important questions:

- → Will telework stick after Covid-19?
- → What is the role of policy in the transition to telework?



<u>Focus:</u> Advertised telework => captures expectations on future of work

<u>Data:</u> **Broad** (20 countries), **detailed** (55 sectors), **high-frequency** (monthly)

#### Findings:

- 1. Telework to stay at <u>permanently higher</u> levels after pandemic
- 2. Digital preparedness magnifies pandemic effect on telework adoption



# DATA AND STYLISED FACTS





#### Advertised telework (Indeed)

- 20 OECD countries, January 2019-September 2021
- Overall number of job postings and share advertising telework

#### Pandemic

- Oxford Covid-19 government response stringency index
- Google mobility data
- Incidence of Covid-19 fatalities

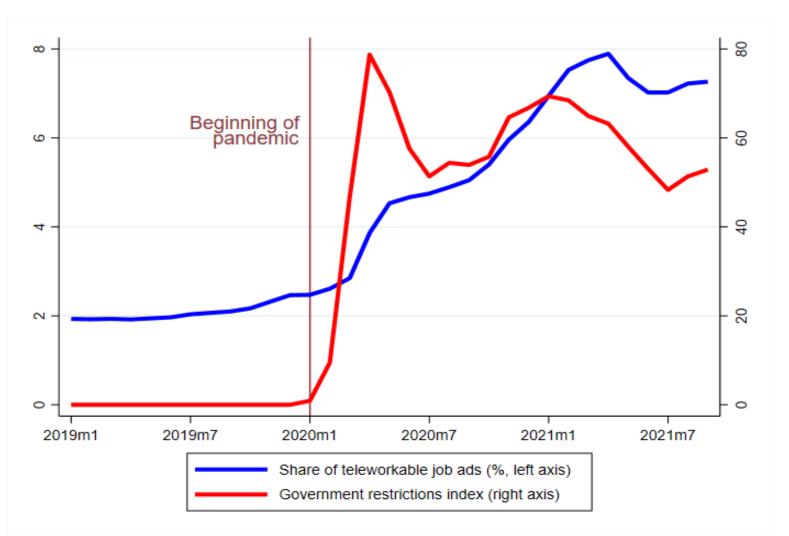
#### Digital preparedness

- Country-level: broadband penetration rate
- Sector-level: share of jobs that can be carried out digitally



# Fact 1: Advertised telework has tripled during pandemic

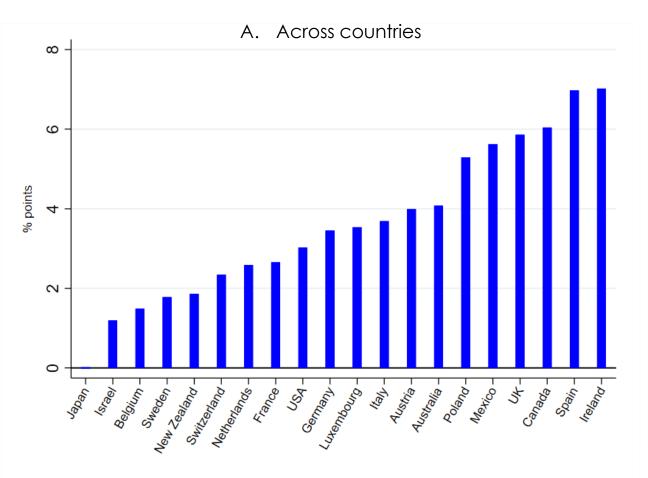
Share of teleworkable job postings and government restrictions index, average country

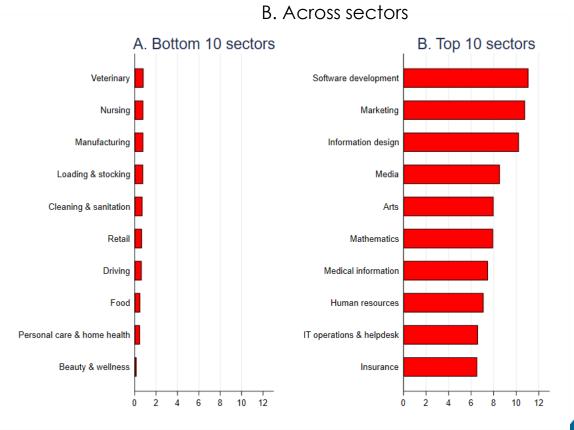




#### Fact 2: Large heterogeneity

#### Change in advertised telework (pandemic vs. pre-pandemic mean)







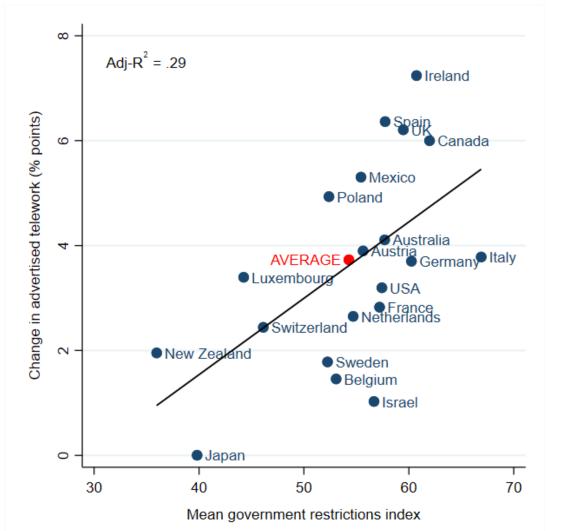
# DRIVERS OF TELEWORK ADOPTION





# Restrictions strongly associated with telework adoption across countries

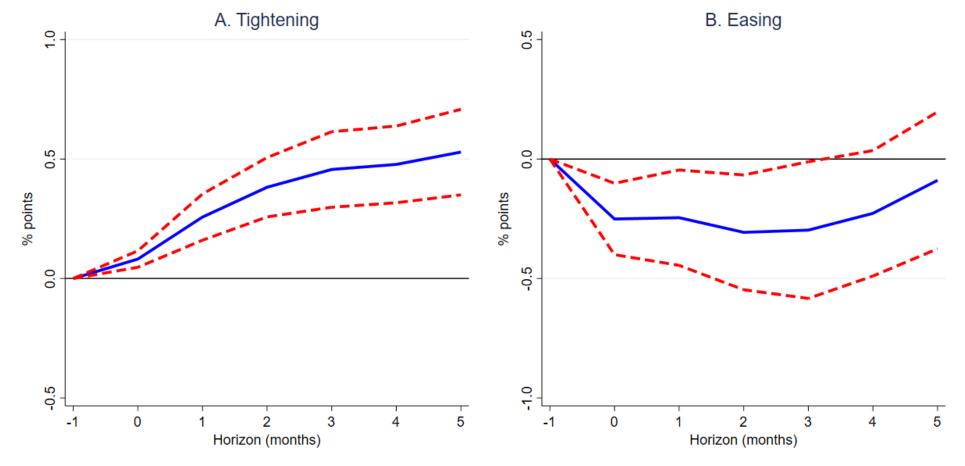
Government restrictions index and change in advertised telework (pandemic vs pre-pandemic mean)





# Within countries, tightening restrictions strongly increases telework, but easing them only weakly decreases it

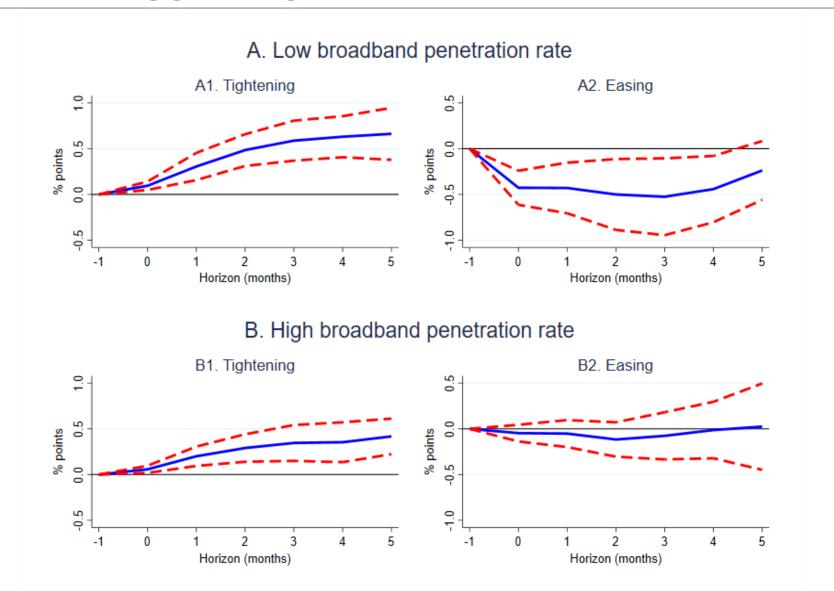
Estimated response of advertised telework to a 1-standard deviation change in government restrictions



Note: estimates obtained through the local projections method. Blue solid lines denote point estimates, red dashed lines are 90% confidence bands



# No effect from easing restrictions in digitally prepared countries, suggesting even more permanent effects there





# Results are similar when using alternative specifications

#### Effects of restrictions robust to controlling for pandemic severity

• When estimated jointly, restrictions & fatalities have similar effects

#### Decreases in mobility associated with sharp rise in telework

Increase in mobility only weak effects

#### Importance of digital preparedness confirmed by sector analyses

- Diff-in-diff approach with country-time f.e.
- Larger effects in more digitally prepared sectors within same country



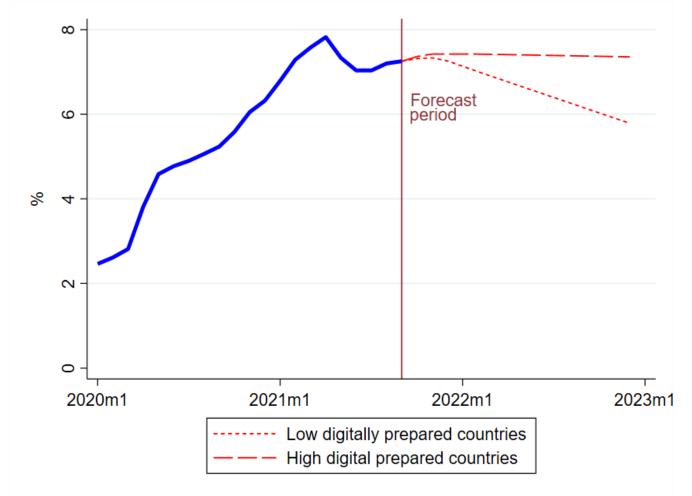
# WRAP-UP





#### Telework is here to stay...

Predicted trends of advertised telework under scenario in which restrictions are eased by end-2022





# ... policy needs to ensure everyone reaps its full benefits

Facilitate access to good digital infrastructure for all

Support adoption of modern managerial practices

Promote balanced labour relations



# THE END THANK YOU!





# ANNEX





## Telework keywords

Keywords for location (country-specific)	Country	Keywords for description (all countries)	
"Home Office"	AT	U <del>T</del> - 1 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	"lavoro
"Werk van thuis"	BE	"Telearbeit" "Heimarbeit"	"lavor
"Remoto"	BR	"home office" "homeoffice"	"lavoro
"Télétravail"	FR	"home-office" "mobiles office"	"lavorare "lavora
"Home Office"	DE	"mobiles arbeiten" "von zu hause arbeiten"	"da "sma
"Lavoro da casa"	IT	"von zuhause arbeiten" "arbeiten von zuhause"	"sma
"Remote"	ΙE	"von zuhause aus" "work remotely"	"元 "在:
"Télétravail"	LU	"work from home"	"自宅
"Werk van thuis"	NL	"working remotely" "working from home"	"在宅 "自宅

es)		
"lavoro a distanza"		
"lavoro in remoto"		
"lavoro da remoto"		
"lavoro da casa"		
"lavorare remotamente"		
"lavorare da remoto"		
"da remoto"		
"smart working"		
"smartworking"		
"テレワーク"		
"在宅ワーク"		
"内職"		
"自宅での勤務"		
"在宅型ワーク"		
"自宅から勤務"		

"En remoto"	ES
"Home Based"	GB
"Home Office"	СН
"Remote"	US
"Remote"	CA
"Remote"	AU
"Remote"	NZ
"Remote"	SG
"Remote"	IN
"Remote"	HK
"zdalnie"	PL
"Desde casa"	MX
"Jobba hemifrån"	SE

"remote work teleworking"
"remote work"
"teleworking"
"telework"
"telecommute"
"telecommute"
"telecommuting"
"work at home"
"remote"
"trabajo a distancia"
"trabajo remoto"
"teletrabajo"
"trabajo desde casa"
"teletreball"
"trabajar desde casa"
"teletrabajar"
"teletrabaja"
"tele-trabajar"
"en remoto"
"télétravail"
"travail à distance"
"travail à la maison"
"de la maison"
"telelavoro"

"thuiswerken" "Werken vanuit huis" "zdalna" "w domu" "z domu" "telepraca" "praca zdalna" "trabalho remoto" "100% remoto" "trabalho de casa" "Teletrabalho" "Trabalhar remotamente" "arbeta på distans" "arbeta hemifrån" "arbete på distans" "arbete hemifrån" "distansarbete" "Jobb på distans" "Distansjobb" "Jobba på distans" "Jobba hemifrån" "Jobb på distans" "Jobb hemifrån" "Distansjobb" "Arbeta på avstånd"



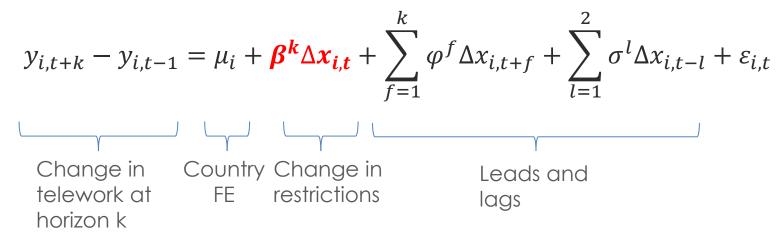
#### Data on other structural factors

- Management quality (country-level, World Management Survey Portal)
- Average numeracy skills of workforce (country-level OECD PIAAC)



# Methodology: Local projections

- Direct estimation of impulse response functions (IRFs)
- For each k=0,...,5, estimate response of telework over t+k horizon to change in restrictions at time t:

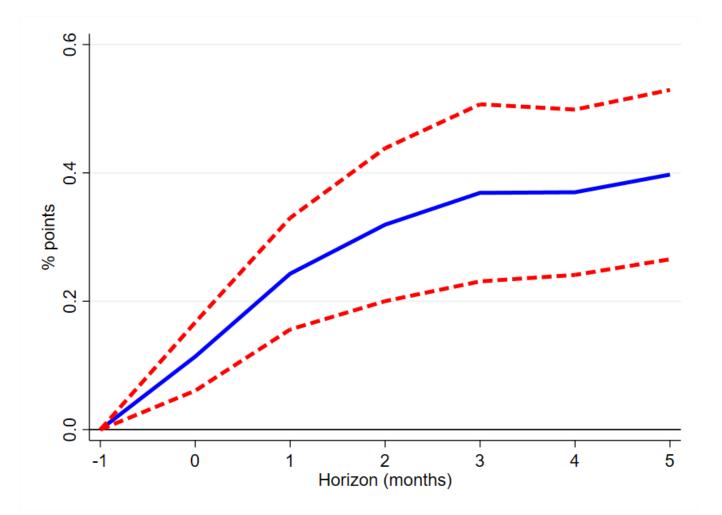


 $\Rightarrow$  IRFs given by estimated  $oldsymbol{eta}^{oldsymbol{k}}$  coefficients and their standard errors



# Restrictions have sizeable & long-term effects

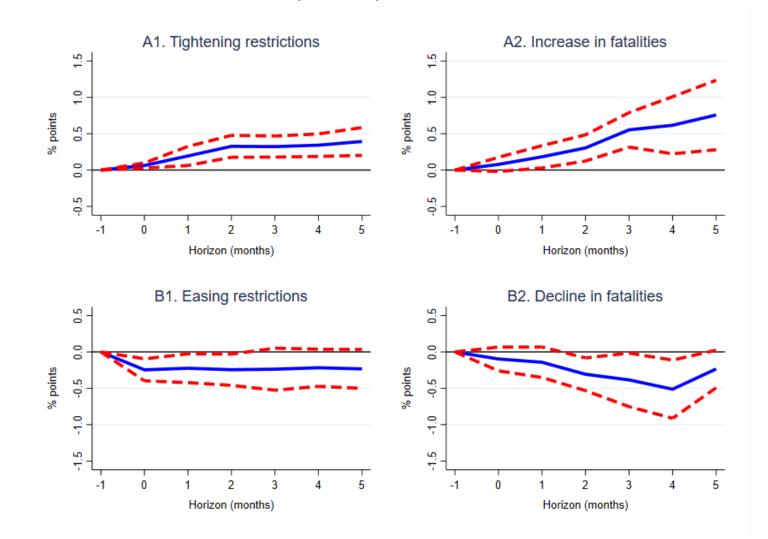
Response of advertised telework to a 1-standard deviation change in government restriction index





#### Similar effects of restrictions & pandemic severity

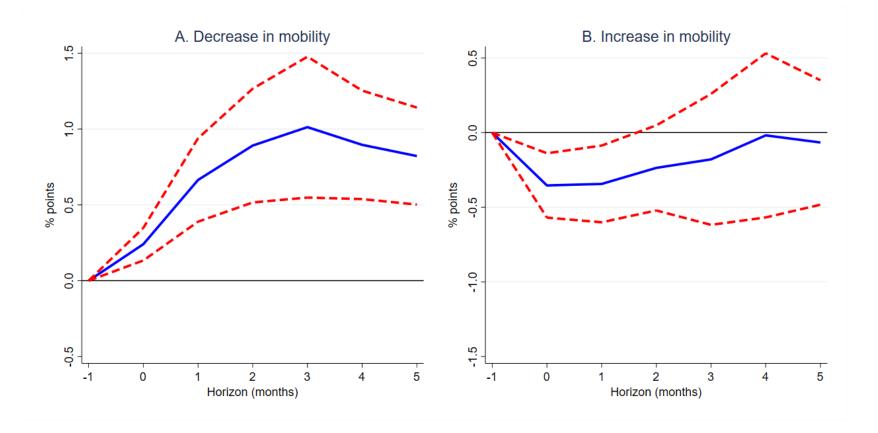
Effects of government restrictions and per capita COVID-19 fatalities on advertised telework





## Similar results when using changes in mobility

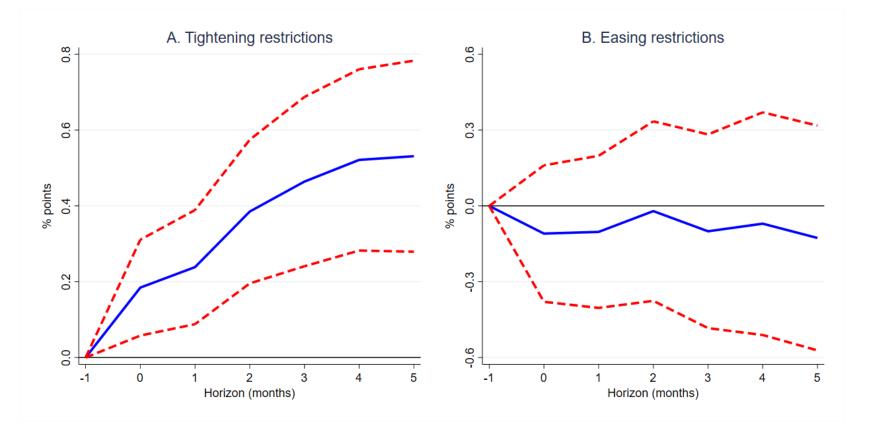
Effects of changes in people visits to shops, restaurants and other entertainment venues





# Larger effects in more digitally prepared sectors within same country

Differential effects of changes in government restrictions between high and low digitally prepared sectors





## Reasonably high in-sample fit

#### Actual and predicted level of advertised telework

