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Evaluation

Management response to the evaluation of the regional programme for Europe and Commonwealth of Independent States, 2006-2010*

Context, background and findings

- 1. The regional programme for Europe and the Commonwealth of Independent States, 2006-2010, was approved by the UNDP Executive Board at its first regular session in 2006. It is an instrument for realizing the Millennium Development Goals (MDGs). It acts as a bridge between the global and country programming conducted in the countries covered by the UNDP Regional Bureau for Europe and the Commonwealth of Independent States (RBEC). It provides a framework for the provision of policy and knowledge-based advisory services to UNDP country offices, Governments and civil society organizations to achieve development results.
- 2. The evaluation report presents the findings, conclusions and recommendations resulting from the assessment of UNDP performance, achievements and results, and its strategic positioning in the region. The aim of the evaluation is to provide accountability for the achievement of results and resources used, identify successful approaches and challenges, and learn lessons from implementation in a regional setting. Most importantly, the evaluation is intended to feed directly into the development of the new RBEC regional programme to start in 2011. The evaluation was carried out between July and December 2009 and included a comprehensive desk review supplemented with five detailed country studies.
- 3. The evaluation concluded that the RBEC regional programme in general and the RBEC Bratislava Regional Centre in particular are extremely important for fulfilling the UNDP mission in the region. The evaluation team recognized that the Centre has a strong capacity and in-depth expertise in most UNDP priority areas and is a unique source of knowledge and advice for the country offices. It also noted that the programme is being implemented in a fast-changing region and in the complex environment of implementing the UNDP regionalization policy. In this respect, the evaluation will also contribute to the ongoing independent evaluation of regionalization in UNDP being conducted by the Evaluation Office.

^{*}The compilation of data required to provide the Executive Board with the most current information has delayed submission of the present report.

Annex. Key recommendations and management response

Evaluation recommendation 1. Develop and implement a more relevant approach to programming at the regional level that recognizes the uniqueness of regional programming within UNDP.

Management response: Relevant and acceptable, response already initiated. Project design under the new regional programme 2011-2013 was tailored to country needs and preceded by extensive consultations with national and regional stakeholders. The new regional programme addresses the key issues raised in this evaluation.

Key action(s)	Time frame	Responsible unit(s)	Tracking*	
			Comments	Status
1.1 Reflect evaluation recommendations in the new	2011-2013	RBEC/Bratislava Regional		
regional programme for Europe and the CIS, 2011-		Centre		
2013				
1.2 Initiate discussion on how the UNDP approach	December 2010	RBEC		
to regional programming guidelines and procedures				
can address the evaluation recommendation				

Evaluation recommendation 2. Focus on the development of "issue oriented" regional projects with an emphasis on the subregional level and ensure active participation of the respective country offices in the design of the intervention.

Management response: Relevant and acceptable, response already initiated. The new regional programme document for 2011-2013 has been formulated in close consultation with country offices and other stakeholders and is enhancing subregional and area-based approach to respond to specific development needs and to coincide with the priorities of major partners in the Regional Bureau for Europe and the Commonwealth of Independent States.

Key action(s)	Time frame	Responsible unit(s)	Tracking	
			Comments	Status
2.1 Reflect evaluation recommendations in the new	2011-2013	RBEC/Bratislava Regional		
regional programme for Europe and the CIS, 2011-		Centre		
2013 and subsequent programming				

Evaluation recommendation 3. Keep knowledge products and knowledge management services as a top priority of the regional programme and ensure adequate investment in this area.

Management response: Relevant and acceptable, response already initiated. The new regional programme for 2011-2013 will continue to focus on knowledge management, facilitating the demand-supply flow of knowledge across the region; supporting the ability of countries to share and access experience and expertise, promoting East-East cooperation, and cooperation with other regions, as needed. The existing tools enabling the exchange of knowledge will be improved and new ones created.

Key action(s)	Time frame	Responsible unit(s)	Tracking	
			Comments	Status
3.1 Reflect evaluation recommendations in the new	2011-2013	RBEC/Bratislava Regional		
regional programme for Europe and the CIS, 2011-		Centre		
2013 and subsequent programming				
3.2 Strengthen dedicated capacity for knowledge	2011-2013 (additional capacities	RBEC/Bratislava Regional		
management in the Bratislava Regional Centre	on board by December 2010)	Centre		
3.3 Enhance supporting tools for knowledge	2011-2013	RBEC/Bratislava Regional		
management	(Enhancements introduced by	Centre and BDP		
_	December 2010)			

Evaluation recommendation 4. Reconsider the strategic position of the regional programme and its contribution to development results through high-quality development services to Governments and other UNDP partners in cooperation with the country offices, rather than as a "link" between the headquarters and country offices or an internal consulting unit focused primarily on supporting country offices and managing projects.

Management response: Relevant and acceptable, response already initiated. The Regional Centre has been and will continue strengthening its capacity to provide high-level policy advice to Governments and other UNDP partners.

Key action(s)	Time frame	Responsible unit(s)	Tracking	
			Comments	Status
4.1 Conduct policy-centred research, and based on	2011-2013	RBEC/Bratislava Regional		
that research provide high-level policy advice in		Centre		
poverty reduction				
4.2 Monitor and assess the social impact of the	2011-2013	RBEC/Bratislava Regional		
financial crisis, and based on that research provide		Centre		
high-level and quality policy advice				
4.3 Strengthen capacities in the area of climate	2011-2013	RBEC/Bratislava Regional		
change with special attention to the policy level	(strengthened capacity secured	Centre		
(climate change negotiations)	by June 2010)			
4.4 Monitor programming pipeline in the region to	2011-2013	RBEC/Bratislava Regional		
ensure prompt and efficient response to the specific	(monitoring framework in place	Centre		
needs of the region and reflect its changing	by December 2010)			
development context				
4.5. Strengthen key vehicles of communication on	2010-2011	RBEC/Bratislava Regional		
key issues of development in the region (such as	(strengthened vehicles in place	Centre		
the Development and Transition Newsletter)	by December 2010)			

Evaluation recommendation 5. Strengthen investment in the professional development of staff, specifically in the skills related to consulting activities, and carefully plan staff workload.

Management response: Relevant and acceptable, response already initiated. Talent management, succession planning and workload management will be strengthened and the annual Learning Plan designed to address the recommended skill building.

Key action(s)	Time frame	Responsible unit(s)	Tracking	
			Comments	Status
5.1 Ensure a core of key advisory capacities for a	2010-2011	RBEC/Bratislava Regional		
minimum of 2-year forward-looking time periods	(already ongoing)	Centre		
5.2 Annual Learning Plan designed based on staff	2010-2011	RBEC/Bratislava Regional		
needs assessment	(already ongoing)	Centre		
5.3 Close monitoring of staff surveys and timely	2010-2011	RBEC/Bratislava Regional		
response	(already ongoing)	Centre		
5.4. Develop Expert Exchange scheme to involve a	2010-2011	RBEC/Bratislava Regional		
wider pool of practitioners into advisory support	(already ongoing)	Centre		

^{*} Status of implementation is tracked electronically in the Evaluation Resource Centre database.