



## PAGE 5: ABOUT YOU

<b>Q1: Respondent</b>	URUGUAY
<b>Q2: About you</b>	
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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

<b>Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)</b>	Yes
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## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade facilitation	4
Transport infrastructure (airport, roads, rail, port)	1
Connecting to value chains	2
E-commerce	3
Other (please specify)	5
Please provide a weblink to the relevant strategy.	Poverty reduction

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

<b>Q5: Have your Aid-for-Trade priorities changed since 2014?</b>	No
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## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)** *Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?** *Respondent skipped this question*

## PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?** Yes

## PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

- 8. Decent work and economic growth ,
- 9. Industry, innovation and infrastructure ,
- 10. Reduce inequalities,
- 12. Responsible consumption and production

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?** Yes

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?** Unsure

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)** Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

## PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)** *Respondent skipped this question*

## PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

## PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

## PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited ,  
Category B commitments deposited

## PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,  
Art 7: Release and Clearance of Goods ,  
Art 8: Border Agency Cooperation ,  
Art 12: Customs Cooperation

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

No

## PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

*Respondent skipped this question*

## PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

Unsure

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

Yes,

If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).

Uruguay has the Digital Agenda for Uruguay 2011 2015, which is a roadmap containing a specific chapter on the subject, centred on Goal 11: Development of e commerce and initiatives that promote financial inclusion.

[https://www.agesic.gub.uy/innovaportal/file/1443/1/agesic\\_agendadigital\\_2011\\_2015.pdf](https://www.agesic.gub.uy/innovaportal/file/1443/1/agesic_agendadigital_2011_2015.pdf)

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

Information and Communication Technology (ICT) development

,

Broadband development, E-commerce development,

E-government, Telecommunications strategy,

Other digital strategy (please specify e.g. business, e-learning, e-health, etc.)

e-health, e-learning, ITC for the productive development, ITC & environment

**Q25: If yes, is this national strategy reflected in your national development strategy?**

Yes

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

*Respondent skipped this question*

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?**

*Respondent skipped this question*

**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

Other coordination mechanism,  
Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.  
There are specific mechanisms for coordination between the Ministry of the Economy and Finance and the Ministry of Industry, Energy and Mining, the Ministry of Foreign Affairs and the Communication Services Regulatory Unit.

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

Yes

**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

Access to online platforms ,  
Business to consumer transactions ,  
Business to business transactions ,  
Consumer to consumer transactions ,  
Payment issues, Infrastructure, Delivery systems,  
Point of Sale (POS) systems , Customs automation,  
Other (please specify)

**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Absence of, or difficulties in, using electronic single window for customs or border clearance  
,  
Difficulties accessing third-party payment services ,  
High costs of small parcel shipment ,  
High shipping costs,  
Issuance and acceptance of conformity assessment certificates  
,  
Issuance and acceptance of export certificates ,  
Issuance and acceptance of origin certificates ,  
Issuance and acceptance of sanitary and phytosanitary certificates  
,  
Lack of transparency in customs and other border procedures  
,  
Non-acceptance of E-certification,  
Problems with intellectual property protection regulations  
,  
Problems with on-line payment systems ,  
Warehousing, storage and packaging difficulties

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**PAGE 31: SECTION 3 : E-COMMERCE**

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade ,  
Dealing with returned goods,  
No customs or low de minimis threshold ,  
Non-acceptance of sanitary and phytosanitary certificates  
,  
Warehousing, storage and packaging difficulties

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**PAGE 32: SECTION 3 : E-COMMERCE**

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	No capacity to estimate
Percentage of services exported through e-commerce	No capacity to estimate
Percentage of goods traded as expedited shipments	No capacity to estimate
Growth of imports through e-commerce channels in the past 3 years	No capacity to estimate
Growth of export through e-commerce channels in the past 3 years	No capacity to estimate
Growth of expedited shipments	No capacity to estimate

**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Other (please specify),  
Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.  
Controls are associated with security scans for drugs and explosives.

**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Other (please specify),  
Electronic single window issues,  
Dealing with returned goods,  
Additional information on the import challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.  
• Electronic single window issues: Progress is being made to incorporate certificates for natural persons. • Application of border measures: If the representative does not file a report, Customs has to release the goods. • Some bodies do not issue certificates to natural persons. • Implementation of risk management techniques: The National Customs Directorate (DNA) is refining the rules because it did not have any information before. • Difficulties in dealing with returned goods: We do not have a procedure for returned goods. • Postal service shipments: the holding agent is the post office which delivers every day and courier goods held must be cleared and customs duty paid by the addressee or his representative.

## PAGE 35: SECTION 3 : E-COMMERCE

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	81-90%
Wifi	No data available
Dial up modem	No capacity to estimate

Please provide a reference or weblink to the document(s) on which your answer is based.

The National Customs Directorate explains that the declaration is made by the postal operator via web courier service.

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to labour with necessary technical skills ,  
On-line fraud, Cybercrime laws,  
Cost of broadband subscription ,  
Other regulatory issues (please specify)  
Lack of time and capacity to deal with business channel. Source: EUTICPE 2013, main results.

## PAGE 36: SECTION 3 : E-COMMERCE

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking, Yes, mobile money,  
Yes, e-government transactions ,  
Yes, credit or debit card transactions

## PAGE 37: SECTION 3 : E-COMMERCE

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

No data available

## PAGE 38: SECTION 3 : E-COMMERCE

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

## PAGE 39: SECTION 3 : E-COMMERCE



**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

Yes, both domestic and international remittances and fund transfer

PAGE 40: SECTION 3 : E-COMMERCE

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads ,  
 On-line submission of forms and applications ,  
 Electronic payments,  
 No e-government service provided ,  
 Other (please specify)  
 Online reservation of date/hour for submission of applications; Monitoring of procedures/formalities (traceability); Authentication/digital signature. National Customs Directorate: The declaration is made by postal operators. In the case of mail, the data relating to the shipment must be entered on the postal services webpage and postal services forward these data to Customs. In Uruguay, the declarant is the post office. Electronic payment: payment for single customs declarations (DUA) may be made via home banking. Postal shipments are handled by the postal services, which have an online payment platform, and are subsequently deposited at Customs. Customs is also about to introduce courier post payable by credit or debit card at Carrasco Airport.

PAGE 41: SECTION 3 : E-COMMERCE

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

Yes,  
 Additional information on whether ICT support programmes are available for students, workers and MSMEs.  
 Work is under way to develop training programmes under the 2020 Agenda, targeting 3,000 MSMEs and 5,000 entrepreneurs in particular.

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

Unsure

PAGE 42: SECTION 3 : E-COMMERCE

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

## PAGE 43: SECTION 3 : E-COMMERCE

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Multilateral and regional donors ,  
South-South partners

## PAGE 44: SECTION 3 : E-COMMERCE

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes

## PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q48: Does your national development strategy include trade-related infrastructure development priorities?**

Yes

## PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

TRANSPORT INFRASTRUCTURE,  
Maritime transport infrastructure ,  
Internal waterways transport infrastructure ,  
Rail transport infrastructure ,  
Road transport infrastructure ,  
Infrastructure related to all modes of transport:  
cargo handling, storage and/or warehousing  
,  
COMMUNICATION INFRASTRUCTURE,  
Telecommunications infrastructure ,  
Infrastructure related to audio visual services (radio,  
television, motion pictures)  
,  
Network cable infrastructure

## PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?**

Yes

## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

Architectural services, Engineering services,  
 Services incidental to agriculture, hunting and forestry  
 ,  
 Services incidental to fishing ,  
 Services incidental to mining ,  
 Services incidental to manufacturing services ,  
 EDUCATIONAL SERVICES,  
 Primary education services,  
 Secondary education services ,  
 ENVIRONMENTAL SERVICES, Hospital services ,  
 Social services ,  
 Hotels and restaurants (including catering) ,  
 RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)  
 ,  
 TRANSPORT SERVICES (passenger and freight transportation)  
 ,  
 Internal waterways transport services ,  
 Air transport services, Road transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)  
 ,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 CONSTRUCTION AND RELATED ENGINEERING SERVICES  
 ,  
 Telecommunication services, Postal services ,  
 Services incidental to energy distribution

## PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?** Yes

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**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

RESEARCH AND DEVELOPMENT SERVICES,

Services incidental to agriculture, hunting and forestry

,

Services incidental to fishing,

Services incidental to mining,

Services incidental to manufacturing services,

TRANSPORT SERVICES (passenger and freight transportation)

,

Maritime transport services,

Internal waterways transport services,

Air transport services, Rail transport services,

Road transport services,

Pipeline transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

,

Banking and other financial services (excluding insurance)

,

FINANCIAL SERVICES,

ENVIRONMENTAL SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

Telecommunication services,

Services incidental to energy distribution

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**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

Accounting, auditing and bookkeeping services ,  
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 Services incidental to agriculture, hunting and forestry  
 ,  
 Telecommunication services ,  
 TOURISM AND TRAVEL RELATED SERVICES

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**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Education and vocational training ,  
 Limited access to export markets ,  
 Low levels of domestic investment ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Access to finance, Limited access to export markets

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**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?**

Unsure

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency  
,

By reducing risk for investors, By training officials,  
By updating investment policy, regulations and/or strategy

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**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Focusing on investment policy implementation and enforcement  
,

Signing a bilateral investment treaty(ies) or other investment agreements  
,

Signing investment agreements focused on investment promotion and facilitation  
,

Signing investment agreements focusing on investor/investment treatment and protection  
,

Updating investment policy, regulations and/or strategy  
,

Training officials

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**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q62: Are development partners supporting investment climate reforms ?** Unsure

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**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?** *Respondent skipped this question*

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Accounting, auditing and bookkeeping services ,

Architectural services , Engineering services ,

Medical and dental services ,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

Other human health services , Tele medicine ,

TOURISM AND TRAVEL RELATED SERVICES ,

TRANSPORT SERVICES (passenger and freight transportation)

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Unsure

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

- 3. Good health and well-being , 4. Quality education,
  - 6. Clean water and sanitation ,
  - 7. Affordable and clean energy ,
  - 8. Decent work and economic growth ,
  - 9. Industry, innovation and infrastructure ,
  - 17. Partnership for the goals
- 

**PAGE 66: END OF SURVEY**

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of the Economy and Finance – Ministry of Transport and Public Works – Ministry of Engineering, Energy and Mining – Agency for E Government and the Information Society.

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