

WTO OMC

PAGE 5: ABOUT YOU

Q1: Respondent	MAURITIUS
Q2: About you	
Name	Mr N.Boodhoo
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Yes

PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

### PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade policy analysis, negotiations and implementation 2	
Trade facilitation 4	
International competitiveness 1	
Export diversification 3	
Services development 5	
Please provide a weblink to the relevant strategy. N/A	Ą

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since	No,	
2014?	<ul> <li>Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please include a weblink to the relevant strategy.</li> <li>There is need to diversify the manufacturing and services sector Under the interim EPA, SADC and COMESA there are great opportunities for the export of high value added exports Mauritius has also join the Trade in services Agreement which can play a meaningful role by opening up export opportunities for Mauritian service providers, and creating a conducive environment to attract foreign investment</li> </ul>	

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

	Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)	Respondent skipped this question
	Q7: Have these changes been reflected in your dialogue with development partners?	Respondent skipped this question
P	AGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES	

Q8: In your view, can Aid for Trade make a contribution Yes to the achievement of the 2030 Sustainable Development Agenda ?

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

1. No poverty, 2. Zero hunger, Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade 3. Good health and well-being, 4. Quality education, may help to achieve?Sustainable Development Goals: 5. Gender equality, 6. Clean water and sanitation, 7. Affordable and clean energy, 9. Industry, innovation and infrastructure, 10. Reduce inequalities, Additional information on how Aid for Trade can help implement the SDGs. One of the main focus of the latest Economic Vision Statement of the Government also known as "Vision 2030" is to develop a resilient and competitive SME's sector with emphasis on high-growth potential MSME's ranging from production of textile products products to highly specialized professional services. This measure will increase and democratise economic participation and thus contribute to achieve several SDG's PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES Yes, Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment? Additional information on how Aid for Trade can make a contribution to women's economic empowerment. Women entrepreneurs can be encouraged by improving access to capital through positive discrimination schemes, developing networks of

No

Q11: Have you participated in any evaluationprocess that has been undertaken on theAid-for-Trade support you receive?

# PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a direct link or reference to the TFA

women entrepreneurs at regional and international levels and expand business and management training.

# PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)	National development strategy, National trade strategy,	
		Additional information on the policy document(s) in which trade facilitation can be found as a priority. - National Plan for the implementation n of the WTO Agreement on Trade Facilitation - Vision 2030 - Budget Speech 2016-2017 - COMESA Treaty and SADC Trade Protocol
PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT		
Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)	Respondent skipped this question	
PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT		
Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)	Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited , Additional information about the current status of work related to the implementation of the Trade Facilitation Agreement Mauritius was the fourth country to have deposited its instrument of acceptance with the WTO	
Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?	Yes	

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)	Category A commitments deposited,
	Category B commitments deposited,
	Category C commitments deposited

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more that 1 box)	Art 1: Publication and Availability of Information,
	Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency
	,
	Art 7: Release and Clearance of Goods ,
	Art 10: Formalities Connected with Importation, Exportation and Transit
	, Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.). Art 1.3 : Inquiry Points Art 5.3 : Test Procedures Art 7.4: Risk Management Art 7.6 Establishment and publication of Average Release Time Art 10.9.2 Inward and Outward Processing For additional info on Mauritius Categories , please consult WTO document reference : WT/PCTF/N/MUS/2
Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?	Yes

## PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.	Finland, Netherlands, Sweden, United States, EU Institutions, International Monetary Fund, International Trade Centre, UNDP,
	World Bank Group, World Customs Organization, Additional information on the development partners with which you are discussing TFA implementation. EFTA Countries
PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT	

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box) Respondent skipped this question

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

### PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for	Yes,	
e-commerce (or other national digital-related strategy)?	If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy). The e-Government Strategy 2013-2017 identifies e- payment as facilitators for electronic transactions with Government. The draft National ICT Strategic Plan 2016-2020 also creates the conducive environment for e-commerce to flourish in Mauritius	
AGE 26: SECTION 3 : E-COMMERCE		
Q24: If yes, please indicate which of the following : (You may tick more than 1 box)	E-government	
Q25: If yes, is this national strategy reflected in your national development strategy?	Yes	
AGE 27: SECTION 3 : E-COMMERCE		
Q26: If no, does your government plan to develop or update your national development strategy to include	Respondent skipped this question	

No

e-commerce (or other digital-related) priorities?	*
Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?	Respondent skipped this question

### PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?	Coordination ensured by ministry responsible for Information and Communication Technologies
	Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government. The Inter Ministerial Budget Measures Implementation Committee is responsible for Monitoring budget 2016- 2017 measures which amongst others include the setting up of an e-commerce platform in Mauritius.

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?	Yes
PAGE 29: SECTION 3 : E-COMMERCE	
Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)	Access to online platforms, Business to consumer transactions, Business to business transactions, Payment issues, Infrastructure, Delivery systems, Point of Sale (POS) systems
PAGE 30: SECTION 3 : E-COMMERCE	
Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)	On-line fraud
PAGE 31: SECTION 3 : E-COMMERCE	
Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)	Respondent skipped this question
PAGE 32: SECTION 3 : E-COMMERCE	
Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports though e-commerce / digital channels over the past 3 years.	Respondent skipped this question
PAGE 33: SECTION 3 : E-COMMERCE	
Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)	Respondent skipped this question

Acceptance of e-certification difficulties

PAGE	34:	SECTION	3:	E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)	Acceptance of e-certification difficulties
PAGE 35: SECTION 3 : E-COMMERCE	
Q36: Please indicate how consumers and enterprises con	nect to the internet.
Fixed broadband	31-40%
Wifi	31-40%
Mobile phone	61-70%
Please provide a reference or weblink to the document(s) on which your answer is based. ICT statisctics 2015 of the Economic and Social Indicators put http://statsmauritius.govmu.org	blished by Statistics Mauritius
Q37: Please indicate the main issues that enterprises	Cost of broadband subscription, E-signatures,
and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)	On-line fraud, Slow internet connection speeds
PAGE 36: SECTION 3 : E-COMMERCE	
Q38: Are electronic payments solutions available in your	Yes, e-banking, Yes, mobile money,
country?(You may tick more than 1 box)	Yes, e-government transactions,
	Yes, credit or debit card transactions
PAGE 37: SECTION 3 : E-COMMERCE	
Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):	Respondent skipped this question
PAGE 38: SECTION 3 : E-COMMERCE	
Q40: If no, please outline what is holding back e- banking, mobile money and e-government transactions. (You may tick more than 1 box)	Respondent skipped this question
PAGE 39: SECTION 3 · E-COMMERCE	

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?	Yes, onlydomestic remittances and fund transfer
PAGE 40: SECTION 3 : E-COMMERCE	
Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)	E-government forms and application downloads, On-line submission of forms and applications,
	Electronic payments
PAGE 41: SECTION 3 : E-COMMERCE	
Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?	Yes, Additional information on whether ICT support programmes are available for students, workers and MSMEs. -The Internet and Computing Core Certification (IC3) are offered free of charge to many citizens -Computer Studies is integrated in curriculum of both primary and secondary school students MSME'S are offered ICT training by the Small Scale Enterprise Development Authority (SMEDA) to empower them in their day to day business.
Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?	No
PAGE 42: SECTION 3 : E-COMMERCE	
Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?	Yes
PAGE 43: SECTION 3 : E-COMMERCE	
Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1	Bilateral donors, Multilateral and regional donors, Corporate foundations / corporate social

Q47: In your view, can growth in e-commerce make a	Yes	
contribution to women's economic empowerment?		

### PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?	Yes
PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND	INVESTMENT
Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)	Maritime transport infrastructure,
	Rail transport infrastructure,
	Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing
	,
	Telecommunications infrastructure

Yes

# PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

	PROFESSIONAL SERVICES, Legal services,
strategy. (Tou may tick more than T box)	Accounting, auditing and bookeeping services,
	Architectural services, Engineering services,
	Medical and dental services, Veterinary services,
	COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
	RESEARCH AND DEVELOPMENT SERVICES,
	OTHER BUSINESS SERVICES,
	Advertising services,
	Market research and public opinion polling services ,
	Technical testing and analysis services,
10/14	Services incidental to agriculture, hunting and forestry
10 / 1	9

ספו אוכפי וווכועפוזנמו נט מעווכעונערפ, וועוזנווע מווע וטרפינוע

Services incidental to fishing,

Services incidental to manufacturing services,

Services incidental to energy distribution,

COMMUNICATION SERVICES, Postal services,

Telecommunication services, Audio visual services,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

DISTRIBUTION SERVICES (including wholesale and retail trade services)

EDUCATIONAL SERVICES,

Secondary education services,

Higher education services,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services, Other human health services,

Social services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services, Air transport services,

Road transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

Additional information about service sectors that feature as priority sectors in your national development strategy. Mauritius has recently join the Trade in Services Agreement(TISA)

### PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

Legal services,

Accounting, auditing and bookeeping services,

Medical and dental services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

EDUCATIONAL SERVICES,

Primary education services,

Secondary education services,

Higher education services, FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

TRANSPORT SERVICES (passenger and freight transportation)

Air transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

Additional information about services sectors identified as important for growth in industrial capacity and manufacturing. Ocean economy

# PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your	PROFESSIONAL SERVICES, Legal services,
country? (You may tick more than 1 box)	Accounting, auditing and bookeeping services,
	Architectural services, Engineering services,
	COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
	,
	Telecommunication services,
	CONSTRUCTION AND RELATED ENGINEERING SERVICES
	,
	EDUCATIONAL SERVICES,
	Primary education services,
	Secondary education services,
	Higher education services, FINANCIAL SERVICES,
	Insurance and insurance-related services,
	Banking and other financial services (excluding insurance)
	HEALTH RELATED AND SOCIAL SERVICES,
	TOURISM AND TRAVEL RELATED SERVICES

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in	Absence of national services policy framework ,
national services capacity?Issues constraining growth : (You may tick more than 1 box)	Limited access to export markets,
	Regulatory restrictions

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in<br/>your services trade?lssues constraining growth : (You<br/>may tick more than 1 box)Absence of national services policy framework ,<br/>Economic needs tests,<br/>Education and vocational training ,<br/>Foreign ownership restrictions,<br/>Funding constraints of national professional bodies ,<br/>Limitations on natural persons,<br/>Limited access to export markets,<br/>Low levels of foreign direct investment

#### PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)	COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
	RESEARCH AND DEVELOPMENT SERVICES,
	COMMUNICATION SERVICES, Postal services,
	Courier and express delivery services,
	Telecommunication services,
	TRANSPORT SERVICES (passenger and freight transportation)
	,
	Maritime transport services, Air transport services,
	Rail transport services, Road transport services

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that No you wish to highlight as an example of best practice?

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include Yes actions to improve the investment climate?

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)	By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency , By reducing risk for investors, By training officials, By updating investment policy, regulations and/or strategy
	By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector. , Additional information about actions to improve the investment climate foreseen in your national development strategy. Vision 2030 and Budget 2016-2017 has removed various barriers to investments and and some of then are: - Introduction of an e-licensing platform - The investment Promotion Act will be amended to further facilitate business in Mauritius - The Non Citizens( Property Restriction )Act will soon be amended - The Economic diplomacy will be reviewed so as to open new opportunities for Mauritius businesses

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)	Embedding investment policy in overall development strategy , Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency
	,
	Facilitating entry and operations of foreign investors ,
	Focusing on investment policy implementation and enforcement
	,
	Focusing on public governance and institutions,
	Signing a bilateral investment treaty(ies) or other investment agreements
	,
	Signing investment agreements focused on investment promotion and facilitation
	,
	Signing investment agreements focusing on investor/investment treatment and protection
	,
	Training officials,
	Updating investment policy, regulations and/or strategy

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ?	No
Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?	No

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

All services sectors, PROFESSIONAL SERVICES,

Legal services,

Accounting, auditing and bookeeping services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

EDUCATIONAL SERVICES,

FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services,

TOURISM AND TRAVEL RELATED SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and	Yes
trade contribute to women's economic empowerment ?	

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)	PROFESSIONAL SERVICES, RESEARCH AND DEVELOPMENT SERVICES,
	OTHER BUSINESS SERVICES,
	EDUCATIONAL SERVICES,
	FINANCIAL SERVICES,
	TOURISM AND TRAVEL RELATED SERVICES

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

## PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help.Sustainable Development Goals:(You may tick more than 1 box)	1. No poverty, 2. Zero hunger,
	3. Good health and well-being , 4. Quality education,
	5. Gender equality,
	8. Decent work and economic growth,
	9. Industry, innovation and infrastructure,
	11. Sustainable cities and communities
PAGE 66: END OF SURVEY	
Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):	Ministry of Foreign Affairs, Regional Integration and International Trade, Prime Minister's Office(Strategic Policy Unit), Ministry of Technology,Communication and Innovation,Mauritius Revenue Authority(Customs), Board of Investment Customs

Yes