

PAGE 5: ABOUT YOU

DOMINICA
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PAGE 7: SECTION 1: AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities? (i.e. Aid-for-Trade priorities)

Yes

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Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade policy analysis, negotiations and implementation	2
Trade facilitation	3
Network and/or transport infrastructure of a cross border nature	5
Regional integration	1
Services development	4
Please provide a weblink to the relevant strategy.	Information on the National Export Strategy can be accessed at the following website: www.dexiaexport.com

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Q5: Have your Aid-for-Trade priorities changed since 2014?

Yes,

Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please include a weblink to the relevant strategy.

Dominica has now included Services Development as one of it top priorities due to the establishment and operationalization of the Dominica Coalition of Services Industries (DCSI) in 2011. The area of services is seen as having immense potential in the Dominican market, hence the need for further assistance in the same. Information on the DCSI can be accessed via website: www.dominicacoalition.org

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Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)

New regional development or integration strategy

Trade Facilitation Agreement implementation

1

Expansion of domestic services sectors and/or trade in services

2

Additional information on the top 3 drivers of changes in your Aid-for-Trade priorities since 2014.

Dominica wishes to reiterate the importance of Services development to the economy towards enhancing trade in services.

Q7: Have these changes been reflected in your dialogue with development partners?

Yes,

Additional information on how these changes have been reflected in your dialogue with development partners.

There is an ongoing Project being funded by the Caribbean Development Bank (CDB) which is geared at ensuring a sustainable communication strategy premised on taking advantage of services related opportunities within the context of the EU-CARIFORUM Economic Partnership Agreement

(EPA).

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Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes

PAGE 12: SECTION 1: AID-FOR-TRADE PRIORITIES

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?Sustainable Development Goals:

- 3. Good health and well-being, 5. Gender equality,
- 7. Affordable and clean energy,
- 8. Decent work and economic growth,
- 9. Industry, innovation and infrastructure,
- 14. Life below water, 13. Climate action,
- 10. Reduce inequalities

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Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?

Yes.

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.

Dominica has in place programmes geared at improving gender equality. There are also initiatives which are geared at creating the incentive for women to get involved in areas such as Agriculture and services. Aid for Trade funding can assist in furthering these efforts.

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?

No.

Additional information on your participation in Aid for Trade support evaluations. (Please include information on the review's findings and/or a weblink to the evaluation document)

There are however Aid for Trade related programmes being spearheaded by other Ministries including the Ministry of Finance which are subject to monitoring and evaluation.

PAGE 15: SECTION 2: TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

,

Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.

The top four priorities listed above are all important for Dominica.

PAGE 16: SECTION 2: TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

Regional development strategy,

Regional trade agreement(s),

National development strategy,

Additional information on the policy document(s) in which trade facilitation can be found as a priority. Growth and Social Protection Strategy.

PAGE 17: SECTION 2: TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

PAGE 18: SECTION 2: TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement?

Yes

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Q17: If yes, please specify:(You may tick more than 1 box)

Category A commitments deposited,

Category C commitments under preparation

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Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more that 1 box) Other (please specify),

Art 8: Border Agency Cooperation,

Art 3. Advance Rulings,

Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

Dominica is also seeking support to implement the following measures under Aid -for - Trade Single Window Operation Authorized Operators Average Release Times

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

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Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

International Trade Centre, Other (please specify),

Additional information on the development partners with which you are discussing TFA implementation. Dominica has also approached the United Nations Conference on Trade and Development (UNCTAD).on Trade Facilitation discussions.

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Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)

Respondent skipped this question

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Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice?

Yes.

If yes, please provide further details and a link to the project website or other documentation:

Trade Logistics Project. This project is funded by the International Finance Corporation of the World bank Group. A Conversion Tool was Presented to Border Agency Stakeholders in order to have online access to the ASYCUDA System of the Customs and Excise Division and create an IT platformed single window..

PAGE 25: SECTION 3: E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

Yes,

If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).

There is a Draft strategy for e-government which takes into consideration e-commerce

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may tick more than 1 box)	Information and Communication Technology (ICT) development
	Broadband development, E-commerce development,
	E-government,
	Other digital strategy (please specify e.g. business, e-learning, e-health, etc.) E-commerce to a certain extent.
Q25: If yes, is this national strategy reflected in your national development strategy?	Yes
AGE 27: SECTION 3 : E-COMMERCE	
Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?	Respondent skipped this question
Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?	Yes
AGE 28: SECTION 3 : E-COMMERCE	
Q28: Do you have any mechanism(s) to coordinate your	National committee,
	National committee, Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government. There is a National Steering Committee to coordinate national e-commerce across the government which is coordinated by the Ministry responsible for Information and Communication Technology.
national e-commerce (or other digital strategy) across	Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government. There is a National Steering Committee to coordinate national e-commerce across the government which is coordinated by the Ministry responsible for Information
Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government? Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through	Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government. There is a National Steering Committee to coordinate national e-commerce across the government which is coordinated by the Ministry responsible for Information and Communication Technology.

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Absence of, or difficulties in, using electronic single window for customs or border clearance

Dealing with returned goods,

High costs of small parcel shipment,

High shipping costs,

Warehousing, storage and packaging difficulties

PAGE 31: SECTION 3: E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Costs of delivery for small parcel trade,

Problems in using electronic single window for customs or border clearance

Warehousing, storage and packaging difficulties

PAGE 32: SECTION 3: E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports though e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce 0-10%

Percentage of services exported through e-commerce No data available

Percentage of goods traded as expedited shipments

No capacity to estimate

Growth of imports through e-commerce channels in the past 3 years 61-70%

Growth of export through e-commerce channels in the past

3 years

Growth of expedited shipments

No capacity to estimate

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Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Difficulties to control counterfeit goods,

Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.

There is no tool to test whether a good is a counterfeit or not in Dominica.

0-10%

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Electronic single window issues,

Applying customs de minimis threshold,

Additional information on the import challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.

With regards to the application of customs de minimis threshold, this poses a challenge due to the under invoicing of merchandise goods. The threshold established in Dominica is EC\$150.00. With regards to the Electronic Single Window, this is work in progress in Dominica. There is still a few Stakeholders to get on board with the operations.

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Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband 91% or above

Wifi 91% or above

Mobile phone 91% or above

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Postal systems, Data protection,

Cost of mobile phone subscription,

Cost of broadband subscription

PAGE 36: SECTION 3: E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)

Yes, e-banking, Yes, mobile money,

Yes, e-government transactions,

Yes, credit or debit card transactions

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Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

71-80%

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

Respondent skipped this question

PAGE 39: SECTION 3: E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

Yes, only domestic remittances and fund transfer

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)

E-government forms and application downloads,

On-line submission of forms and applications,

Electronic payments,

Other (please specify)

Electronic payments are available for the Inland Revenue Department and the Customs Division only. They are both Government Departments

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Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?

Yes,

Additional information on whether ICT support programmes are available for students, workers and MSMEs.

There is a Centre of Excellence established in Dominica. Further information can be accessed via the following website: www.ceitdominica.dm

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

No

PAGE 42: SECTION 3: E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?

Yes

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Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)

Bilateral donors, Multilateral and regional donors

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Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?

Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

TRANSPORT INFRASTRUCTURE,

Maritime transport infrastructure,

Air transport infrastructure,

Road transport infrastructure,

Maritime transport infrastructure,

Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing

COMMUNICATION INFRASTRUCTURE,

Telecommunications infrastructure,

ENERGY-RELATED INFRASTRUCTURE,

Network cable infrastructure,

Infrastructure related to audio visual services (radio, television, motion pictures)

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Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

Yes

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Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

PROFESSIONAL SERVICES, Legal services,

Accounting, auditing and bookeeping services,

Architectural services, Engineering services,

Medical and dental services,

Veterinary services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES.

Advertising services,

Market research and public opinion polling services

COMMUNICATION SERVICES,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

TOURISM AND TRAVEL RELATED SERVICES,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

,

TRANSPORT SERVICES (passenger and freight transportation)

,

HEALTH RELATED AND SOCIAL SERVICES,

FINANCIAL SERVICES,

ENVIRONMENTAL SERVICES,

EDUCATIONAL SERVICES

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Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

ENVIRONMENTAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

,

EDUCATIONAL SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

COMMUNICATION SERVICES,

Market research and public opinion polling services

Advertising services,

OTHER BUSINESS SERVICES,

RESEARCH AND DEVELOPMENT SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

PROFESSIONAL SERVICES

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Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

PROFESSIONAL SERVICES,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

,

TOURISM AND TRAVEL RELATED SERVICES,

EDUCATIONAL SERVICES,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

Additional information about which services sectors are growing fastest in your country.

Information Communication and Telecommunication

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Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth: (You may tick more than 1 box)

Absence of national services policy framework,

Access to finance, Costs of services offered,

Funding constraints of national professional bodies,

Limited access to export markets,

Regulatory restrictions, Quality of services offered,

Poor transport infrastructure (maritime, inland waterway, air, rail, road)

,

Low levels of domestic investment

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Q56: What are the main issues constraining growth in your services trade? Issues constraining growth: (You may tick more than 1 box)

Access to finance,

Competition from suppliers in informal sector,

Costs of services offered,

Funding constraints of national professional bodies,

Low levels of domestic investment,

Poor transport infrastructure (maritime, inland waterway, air, rail, road)

,

Quality of services offered, Regulatory restrictions

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

Veterinary services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

Services incidental to fishing,

COMMUNICATION SERVICES.

Telecommunication services,

TRANSPORT SERVICES (passenger and freight transportation)

HEALTH RELATED AND SOCIAL SERVICES,

ENVIRONMENTAL SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

Additional information about how services will support implementation of the Trade Facilitation Agreement and help realise associated economic benefits.

Standards Setting Bodies - the Dominica Bureau of Standards

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Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?

Yes.

If yes, please provide further details and a link to the project website or other documentation:
The Dominica Coalition of Services Industries - further information can be accessed via the following link www.domonicacoalition.org.

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate?

Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy

,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

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Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)

Embedding investment policy in overall development strategy

.

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

Facilitating entry and operations of foreign investors,

Focusing on investment policy implementation and enforcement

,

Focusing on public governance and institutions,

Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency

,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements

,

Signing investment agreements focused on investment promotion and facilitation

,

Signing investment agreements focusing on investor/investment treatment and protection

Training officials,

Updating investment policy, regulations and/or strategy

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ?	Yes
Q63: If yes, is there a project or programme that you	Yes,
wish to highlight as an example of best practice?	Please provide further details and a link to the project website or other documentation: Business Registration Reform project in order to
	facilitate e-registration of businesses. This was done in conjunction with the IFC. Further details can be found in the following website: www.cipo.org
PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND	NVESTMENT
Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)	All services sectors
attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)	
attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1	

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)

PROFESSIONAL SERVICES, Legal services,

Accounting, auditing and bookeeping services,

Medical and dental services.

DISTRIBUTION SERVICES (including wholesale and retail trade services)

Adult education services, FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services, Other human health services,

Tele medicine, Social services,

Tourist guides services,

Travel agencies and tour operators services,

Hotels and restaurants (including catering),

TOURISM AND TRAVEL RELATED SERVICES

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Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help.Sustainable Development Goals:(You may tick more than 1 box)

- 3. Good health and well-being, 4. Quality education,
- 5. Gender equality, 6. Clean water and sanitation,
- 7. Affordable and clean energy,
- 8. Decent work and economic growth,
- 9. Industry, innovation and infrastructure,
- 10. Reduce inequalities

PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Respondent skipped this question