



PAGE 5: ABOUT YOU

Q1: Respondent

COTE D'IVOIRE

Q2: About you

Name

TOURE WAOTI SEYDOU (*translated)

Position

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PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade facilitation	2
Network infrastructure (power, water, telecommunications)	4
Transport infrastructure (airport, roads, rail, port)	3
Export diversification	1

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?

No

PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes
:(Please choose no more than 3 options)**

Respondent skipped this question

**Q7: Have these changes been reflected in your dialogue
with development partners?**

Respondent skipped this question

PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution
to the achievement of the 2030 Sustainable Development
Agenda ?**

Yes

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable
Development Goals (SDGs) you think that Aid for Trade
may help to achieve?Sustainable Development Goals:**

3. Good health and well-being , 4. Quality education,
6. Clean water and sanitation ,
7. Affordable and clean energy ,
8. Decent work and economic growth ,
9. Industry, innovation and infrastructure ,
10. Reduce inequalities,
11. Sustainable cities and communities ,
12. Responsible consumption and production ,
13. Climate action, 14. Life below water ,
15. Life on land,
16. Peace, justice and strong institutions ,
17. Partnership for the goals,
Additional information on how Aid for Trade can help
implement the SDGs.
Not reported.

PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution
to women's economic empowerment?**

Yes,

Additional information on how Aid for Trade can
make a contribution to women's economic
empowerment.
Existence of a Ministry for Women in charge of
promoting gender and women contribution to
economic growth.

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?

Yes,

Additional information on your participation in Aid for Trade support evaluations. (Please include information on the review's findings and/or a weblink to the evaluation document)
 - Report of the preparatory on Aid reviews - Report on the participation of Côte d'Ivoire in various Aid reviews.
 - 2012 Trade Policy Review Report

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.
 - Ratification of the Agreement's category A notification - Creation by decree of the National Committee on Trade Facilitation - Transit Inter State Project

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

National development strategy,
 National trade strategy,
 National sectoral strategy(ies),
 National infrastructure development strategy,
 Regional trade agreement(s),
 Regional development strategy,
 Regional corridor strategy,
 Regional infrastructure strategy,

Additional information on the policy document(s) in which trade facilitation can be found as a priority.
 WAEMU & ECOWAS Inter State transit protocol.

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?

Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Category A commitments deposited ,
Category B commitments under preparation ,
Category C commitments under preparation

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)

Art 1: Publication and Availability of Information ,
Art 3. Advance Rulings ,
Art 8: Border Agency Cooperation ,
Art 10: Formalities Connected with Importation, Exportation and Transit
,
Art 11: Freedom of Transit ,
Art 12: Customs Cooperation

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

United States, World Bank Group ,
World Customs Organization,
Additional information on the development partners with which you are discussing TFA implementation. Ongoing assistance from USAID. WAEMU Funds to support the National trade facilitation committee.

PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)

Respondent skipped this question

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

No

PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

Yes

PAGE 26: SECTION 3 : E-COMMERCE

Q24: If yes, please indicate which of the following : (You may tick more than 1 box)

Information and Communication Technology (ICT) development

,

Broadband development, E-commerce development, E-government, Telecommunications strategy

Q25: If yes, is this national strategy reflected in your national development strategy?

Yes

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

Respondent skipped this question

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?

Respondent skipped this question

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?

Coordination ensured by ministry responsible for Information and Communication Technologies

Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.

Coordination by the Ministry in charge of ICT with the Private sector and the Telecommunications Regulatory Authority

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Yes

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Access to online platforms ,

Business to consumer transactions ,

Business to business transactions ,

Consumer to consumer transactions ,

Payment issues, Delivery systems,

Point of Sale (POS) systems , Customs automation,

Additional information on issues covered in your national e-commerce (or other digital related) strategy:

- National Trade Information Network - Online shopping sites - Single window to Foreign Trade - Barriers to trade winning mechanism

PAGE 30: SECTION 3 : E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Banking restrictions on foreign exchange transfer ,
 Determination and payment of export taxes ,
 Difficulties accessing third-party payment services ,
 Difficulties in determination or payment of sales tax or other charges
 ,
 High shipping costs,
 Issuance and acceptance of conformity assessment certificates
 ,
 Issuance and acceptance of origin certificates ,
 Issuance and acceptance of sanitary and phytosanitary certificates
 ,
 No or low customs de minimis threshold ,
 Non-acceptance of certification of rules of origin ,
 Non-acceptance of E-certification, On-line fraud,
 Problems with determination or payment of customs or other duties
 ,
 Problems with on-line payment systems

PAGE 31: SECTION 3 : E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Banking restrictions on foreign exchange transfer ,
 Difficulties accessing third party payment services ,
 Difficulties in determination and payment of sales tax or other charges
 ,
 No customs or low de minimis threshold ,
 Non-acceptance of certification of rules of origin ,
 On-line fraud,
 Problems with determination and payment of customs or other duties
 ,
 Problems with on-line payment systems

PAGE 32: SECTION 3 : E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce	41-50%
Percentage of services exported through e-commerce	41-50%
Growth of export through e-commerce channels in the past 3 years	41-50%
Growth of expedited shipments	41-50%

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Dealing with returned goods,
Problems collecting export taxes

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Dealing with returned goods,
Difficulties in applying customs risk management techniques

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Wifi	71-80%
Mobile phone	61-70%

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Cost of broadband subscription,
Cost of mobile phone subscription,
Credit card payments, Data protection,
E-signatures, On-line fraud, Tax regimes

PAGE 36: SECTION 3 : E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)

Yes, e-banking, Yes, mobile money,
Yes, e-government transactions,
Yes, credit or debit card transactions

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government): 81-90%

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box) *Respondent skipped this question*

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer? Yes, only domestic remittances and fund transfer

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box) E-government forms and application downloads ,
On-line submission of forms and applications

PAGE 41: SECTION 3 : E-COMMERCE

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)? Yes,
Additional information on whether ICT support programmes are available for students, workers and MSMEs.
Opening of several training schools. Government Programme "One citizen, one computer"

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice? No

PAGE 42: SECTION 3 : E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives? Yes

PAGE 43: SECTION 3 : E-COMMERCE

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)

Bilateral donors, Multilateral and regional donors ,
South-South partners,
Corporate foundations / corporate social responsibility schemes
,
Private sector

PAGE 44: SECTION 3 : E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?

Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

- Maritime transport infrastructure,
- Internal waterways transport infrastructure,
- Air transport infrastructure,
- Rail transport infrastructure,
- Road transport infrastructure,
- Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing
- ,
- Telecommunications infrastructure,
- Infrastructure related to audio visual services (radio, television, motion pictures)
- ,
- Network cable infrastructure,
- Energy distribution infrastructure,
- Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)
- ,
- Other (please specify),
- Additional information on trade-related infrastructure sectors that feature as priority sectors in your national development strategy.
- Industrial infrastructure.

PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

Yes

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

Postal services,

Courier and express delivery services,

Telecommunication services,

Primary education services,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES,

Air transport services,

Pipeline transport services,

Road transport services, Rail transport services

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

Accounting, auditing and bookkeeping services ,

Engineering services ,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES ,

OTHER BUSINESS SERVICES, Postal services ,

Courier and express delivery services ,

Telecommunication services ,

ENVIRONMENTAL SERVICES ,

FINANCIAL SERVICES ,

HEALTH RELATED AND SOCIAL SERVICES ,

Maritime transport services ,

Internal waterways transport services ,

Rail transport services , Road transport services

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

COMMUNICATION SERVICES ,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

Secondary education services ,

Higher education services ,

FINANCIAL SERVICES ,

Maritime transport services ,

Air transport services , Rail transport services ,

Pipeline transport services

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)

Absence of national services policy framework ,
 Access to finance ,
 Competition from suppliers in informal sector ,
 Costs of services offered ,
 Foreign ownership restrictions ,
 Lack of recognition internationally of professional or vocational qualifications
 ,
 National monopolies ,
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)
 ,
 Qualification requirements

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)

Access to finance ,
 Competition from suppliers in informal sector ,
 Quotas and numerical limits on service suppliers ,
 National monopolies ,
 Limited access to export markets ,
 Limitations on natural persons ,
 Foreign ownership restrictions

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

PROFESSIONAL SERVICES,
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
 OTHER BUSINESS SERVICES,
 COMMUNICATION SERVICES,
 FINANCIAL SERVICES,
 Maritime transport services,
 Air transport services, Rail transport services,
 Road transport services

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice? No

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate? Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency
 ,
 By reducing risk for investors,
 By updating investment policy, regulations and/or strategy
 ,
 By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.
 ,
 Additional information about actions to improve the investment climate foreseen in your national development strategy.
 - New investment code - Implementation of Single Window to Foreign Trade

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)

Embedding investment policy in overall development strategy
,

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency
,

Facilitating entry and operations of foreign investors ,

Focusing on investment policy implementation and enforcement
,

Focusing on public governance and institutions ,

Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency
,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements
,

Signing investment agreements focused on investment promotion and facilitation
,

Signing investment agreements focusing on investor/investment treatment and protection
,

Updating investment policy, regulations and/or strategy
,

Additional information on actions taken to improve the investment climate in the past 5 years. Updating of various sectoral codes, reforms, Centre for the Promotion of Investment in Côte d'Ivoire, creation of the Single Window for Enterprises.

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ?

Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?

No

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

Telecommunication services,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

Primary education services,

Higher education services,

FINANCIAL SERVICES, Hospital services,

Tele medicine, Road transport services,

Other (please specify),

Additional information on how your national development strategy seeks to attract investment in particular services sector.

Revision of sector investment codes

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

Advertising services,

Telecommunication services,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

FINANCIAL SERVICES, Hospital services,

Social services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering)

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

3. Good health and well-being , 4. Quality education,
6. Clean water and sanitation ,
17. Partnership for the goals, 15. Life on land ,
14. Life below water , 13. Climate action ,
10. Reduce inequalities,
9. Industry, innovation and infrastructure ,
8. Decent work and economic growth ,
7. Affordable and clean energy

PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Ministries of: Trade, Telecommunications, Planning & Development, Agriculture, Health, Family & Women, Customs, Economy & Finance, Budget, Private Sector, Industry Fisheries & Animal resources.
