

### **PAGE 5: ABOUT YOU**

Q1: Respondent	CAMEROON
Q2: About you	
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### PAGE 7: SECTION 1: AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

#### PAGE 8: SECTION 1: AID-FOR-TRADE PRIORITIES

# Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade facilitation	5
Transport infrastructure (airport, roads, rail, port)	1
Export diversification	2
Connecting to value chains	4
Regional integration	3
Please provide a weblink to the relevant strategy.	The Growth and Employment Strategy Paper (DSCE), the Cameroon Commercial Activity Act and the Reports on the Trade Policy Review of Cameroon at the WTO.

### PAGE 9: SECTION 1: AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?	No
PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES	
Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)	Respondent skipped this question
Q7: Have these changes been reflected in your dialogue with development partners?	Respondent skipped this question
PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES	
Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?	Yes
PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES	
Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?Sustainable Development Goals:	<ol> <li>No poverty, 2. Zero hunger,</li> <li>Affordable and clean energy,</li> <li>Industry, innovation and infrastructure</li> </ol>
PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES	
Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?	Yes,  Additional information on how Aid for Trade can make a contribution to women's economic empowerment.  Training and capacity building - enhancement of traderelated production capacities for women.
Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?	Yes,  Additional information on your participation in Aid for Trade support evaluations. (Please include information on the review's findings and/or a weblink to the evaluation document)  Reduce trade costs; more funding for trade facilitation; improve the quality of aid through better deport

PAGE 15: SECTION 2: TRADE FACILITATION AGREEMENT

improve the quality of aid through better donor coordination; ensuring that priorities are defined by

beneficiaries and increasing volume of aid.

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a direct link or reference to the TFA

,

Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.

In application of the GESP, our country is currently implementing, with the help of development partners, the implantation of a comprehensive program for the dematerialisation of foreign trade procedures.

### PAGE 16: SECTION 2: TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

National development strategy,

National trade strategy,

National sectoral strategy(ies),

Regional development strategy

### PAGE 17: SECTION 2: TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

#### PAGE 18: SECTION 2: TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") but not yet deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement?

Yes

### PAGE 19: SECTION 2: TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Category A commitments deposited,

Category B commitments under preparation,

Category C commitments under preparation

### PAGE 20: SECTION 2: TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more that 1 box)

Art 1: Publication and Availability of Information,

Art 2: Opportunity to Comment, Information before Entry into Force and Consultations

,

Art 3. Advance Rulings,

Art 4: Procedures for Appeal or Review,

Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency

,

Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties

,

Art 7: Release and Clearance of Goods,

Art 8: Border Agency Cooperation,

Art 9: Movement of Goods Intended for Import under Customs Control

,

Art 10: Formalities Connected with Importation, Exportation and Transit

,

Art 11: Freedom of Transit,

Art 12: Customs Cooperation,

Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

Cameroon wishes to obtain support for most of the measures, with the exception of those relating to Articles 10.6 & 11.4 of the Agreement, which has been notified under Category A and those related under Category B.

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

#### PAGE 21: SECTION 2: TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

EU Institutions, African Development Bank,

International Trade Centre, UNDP,

World Bank Group, World Customs Organization

Respondent skipped this question
No
No
Respondent skipped this question
Respondent skipped this question
Yes
Respondent skipped this question
Respondent skipped this question
Unsure

PAGE 29: SECTION 3: E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Respondent skipped this question

PAGE 30: SECTION 3: E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Issuance and acceptance of conformity assessment certificates

Issuance and acceptance of sanitary and

phytosanitary certificates

Non-acceptance of E-certification, On-line fraud,

Problems with on-line payment systems

PAGE 31: SECTION 3: E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Costs of delivery for small parcel trade,

On-line fraud,

Problems with on-line payment systems

PAGE 32: SECTION 3: E-COMMERCE

## Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports though e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce 0-10%

Percentage of services exported through e-commerce 0-10%

Percentage of goods traded as expedited shipments 0-10%

Growth of imports through e-commerce channels in the past 3 years

Growth of export through e-commerce channels in the past 0-10%

3 years

0-10%

Growth of expedited shipments

Additional information on the growth of goods and services exports and imports though e-commerce/digital channels over the past 3 years. Please provide a reference or weblink to the document(s) on which your answer is based.

The development of e-commerce is in line with the Government's priorities and assistance from developing partners is sought.

#### PAGE 33: SECTION 3: E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Difficulties issuing conformity assessment certificates

,

Difficulties issuing sanitary and Phytosanitary certificates

,

Difficulties to control counterfeit goods

### PAGE 34: SECTION 3: E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Difficulties applying conformity assessment measures

,

Difficulties applying Sanitary and Phytosanitary measures

,

Difficulties in applying customs risk management techniques

### PAGE 35: SECTION 3: E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband No data available

Wifi No data available

Mobile phone No data available

Dial up modem No data available

Other (please specify)

No data available

Please provide a reference or weblink to the document(s)

on which your answer is based. No study that gives accurate data.

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Cost of broadband subscription,

Cost of mobile phone subscription, Data protection,

E-signatures

PAGE 36: SECTION 3: E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)

Yes, e-banking, Yes, mobile money

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

Respondent skipped this auestion

PAGE 38: SECTION 3: E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

Respondent skipped this question

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

Yes, only domestic remittances and fund transfer

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)	E-government forms and application downloads, On-line submission of forms and applications
PAGE 41: SECTION 3 : E-COMMERCE	
Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?	Yes
Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?	No,  If yes, please provide further details and a link to the project or programme website.  Cameroon would like to have this kind of project in order to develop e-commerce locally.
PAGE 42: SECTION 3 : E-COMMERCE	
Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?	Yes
PAGE 43: SECTION 3 : E-COMMERCE	
Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)	Bilateral donors, Multilateral and regional donors,  South-South partners,  Corporate foundations / corporate social responsibility schemes,  Private sector,  Additional information on who you would like to work with to provide future assistance to meet your e-
	commerce strategic objectives. All donors are welcome.

### PAGE 44: SECTION 3: E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes,

Additional information on how growth in e-commerce can make a contribution to women's economic empowerment.

E-commerce can become an instrument of trade development that can be used by women to lift themselves out of poverty and become economically self-sufficient.

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?

Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

TRANSPORT INFRASTRUCTURE,

Air transport infrastructure,

Rail transport infrastructure,

Road transport infrastructure,

Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

Energy distribution infrastructure,

ENERGY-RELATED INFRASTRUCTURE,

Telecommunications infrastructure,

Maritime transport infrastructure

PAGE 48: SECTION 3: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

Yes

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

PROFESSIONAL SERVICES,

Engineering services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

Market research and public opinion polling services

Services incidental to mining,

Services incidental to manufacturing services,

Services incidental to energy distribution,

Telecommunication services,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

EDUCATIONAL SERVICES.

FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

,

HEALTH RELATED AND SOCIAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services,

Air transport services, Rail transport services,

Road transport services

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

#### PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

PROFESSIONAL SERVICES,

Engineering services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

Market research and public opinion polling services

Services incidental to mining,

Telecommunication services,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

DISTRIBUTION SERVICES (including wholesale and retail trade services)

EDUCATIONAL SERVICES.

FINANCIAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services,

Air transport services, Rail transport services,

Road transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

### Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

### CONSTRUCTION AND RELATED ENGINEERING SERVICES

Primary education services,

Secondary education services,

Higher education services,

FINANCIAL SERVICES,

Banking and other financial services (excluding insurance)

,

Hospital services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

TRANSPORT SERVICES (passenger and freight transportation)

,

Road transport services

### PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth: (You may tick more than 1 box)

Access to finance,

Competition from suppliers in informal sector,

Education and vocational training,

Funding constraints of national professional bodies,

Lack of recognition internationally of professional or vocational qualifications

,

Limited access to export markets,

Low levels of domestic investment,

Low levels of foreign direct investment,

Poor information and communication technology network infrastructure

,

Quality of services offered

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth: (You may tick more than 1 box)

Access to finance,

Competition from suppliers in informal sector,

Costs of services offered,

Education and vocational training,

Funding constraints of national professional bodies,

Limitations on natural persons,

Limited access to export markets,

Quality of services offered,

Poor transport infrastructure (maritime, inland waterway, air, rail, road)

Poor information and communication technology network infrastructure

Low levels of foreign direct investment,

Low levels of domestic investment

### PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

DISTRIBUTION SERVICES (including wholesale and retail trade services)

FINANCIAL SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services,

Air transport services, Rail transport services,

Road transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?

No

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate?

Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy

Additional information about actions to improve the investment climate foreseen in your national development strategy.

The Investment Promotion Agency was set up as part of the implementation of the GGSP. The same applies to the adoption of investment incentives in Cameroon.

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years? (You may tick more than 1 box)

Embedding investment policy in overall development strategy

,

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

Facilitating entry and operations of foreign investors,

Focusing on investment policy implementation and enforcement

,

Focusing on public governance and institutions,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements

,

Signing investment agreements focused on investment promotion and facilitation

,

Signing investment agreements focusing on investor/investment treatment and protection

Training officials,

Updating investment policy, regulations and/or strategy

### PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

### Q62: Are development partners supporting investment climate reforms?

Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?

Yes,

Please provide further details and a link to the project website or other documentation:

The establishment of the Investment Promotion Agency (API), which is one of the organs of the National Investment Charter.

### PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

PROFESSIONAL SERVICES, Legal services,

Accounting, auditing and bookeeping services,

Architectural services, Engineering services,

Medical and dental services,

Veterinary services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

Advertising services,

Market research and public opinion polling services

Technical testing and analysis services,

Services incidental to fishing,

Services incidental to energy distribution,

Convention services,

COMMUNICATION SERVICES, Postal services,

Courier and express delivery services,

Telecommunication services,

Audio visual services,

### CONSTRUCTION AND RELATED ENGINEERING **SERVICES**

DISTRIBUTION SERVICES (including wholesale and retail trade services)

FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

TRANSPORT SERVICES (passenger and freight transportation)

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Air transport services, Rail transport services,

Road transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

Additional information on how your national development strategy seeks to attract investment in particular services sector.

Attracting investors encompasses all sectors of the economy.

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)

PROFESSIONAL SERVICES, Legal services,

Accounting, auditing and bookeeping services,

Architectural services, Engineering services,

Medical and dental services,

Veterinary services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

Advertising services,

Market research and public opinion polling services

Technical testing and analysis services,

Services incidental to agriculture, hunting and forestry

Services incidental to fishing,

Services incidental to mining,

Services incidental to manufacturing services,

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Services incidental to energy distribution,
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Convention services, Postal services,

Courier and express delivery services,

Telecommunication services.

Audio visual services,

### CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

### EDUCATIONAL SERVICES,

Primary education services,

Secondary education services,

Higher education services,

Adult education services,

### ENVIRONMENTAL SERVICES,

### FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance)

,

### HEALTH RELATED AND SOCIAL SERVICES,

Hospital services, Other human health services,

Tele medicine. Social services.

### TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

,

### TRANSPORT SERVICES (passenger and freight transportation)

Maritime transport services,

Internal waterways transport services,

Air transport services, Rail transport services,

Road transport services,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

,

Additional information on how the development of services capacity and trade can contribute to women's economic empowerment.

All services can help women earn money and thus become self-sufficient.

### PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes

### PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

- 1. No poverty, 2. Zero hunger,
- 3. Good health and well-being, 4. Quality education,
- 5. Gender equality, 6. Clean water and sanitation,
- 7. Affordable and clean energy,
- 8. Decent work and economic growth,
- 9. Industry, innovation and infrastructure,
- 10. Reduce inequalities,
- 11. Sustainable cities and communities,
- 12. Responsible consumption and production,
- 13. Climate action, 14. Life below water,
- 15. Life on land,
- 16. Peace, justice and strong institutions,

Additional information on growth in services trade that may help meet the SDGs.

The development of trade in services is likely to improve the development of human beings and the quality of life in general.

PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Finance, Health, Telecommunications, Tourism, Industry, Agriculture and Rural, Development, Economy, Small and Medium Enterprises, Consular Chambers (trade, industry...)