



## PAGE 5: ABOUT YOU

## Q1: Respondent

BURUNDI

## Q2: About you

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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

## Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Network infrastructure (power, water, telecommunications)	3
Export diversification	2
Regional integration	4
Services development	5
Other (please specify)	1
Please provide a weblink to the relevant strategy.	Poverty reduction

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

## Q5: Have your Aid-for-Trade priorities changed since 2014?

No

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes  
:(Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue  
with development partners?**

*Respondent skipped this question*

## PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution  
to the achievement of the 2030 Sustainable Development  
Agenda ?**

Yes

## PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable  
Development Goals (SDGs) you think that Aid for Trade  
may help to achieve?Sustainable Development Goals:**

1. No poverty , 4. Quality education,  
10. Reduce inequalities,  
Additional information on how Aid for Trade can help  
implement the SDGs.  
If trade increases, it will sensibly reduce the level of  
poverty.

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution  
to women's economic empowerment?**

Yes

**Q11: Have you participated in any evaluation process  
that has been undertaken on the Aid-for-Trade support  
you receive?**

Yes,  
Additional information on your participation in Aid for  
Trade support evaluations. (Please include  
information on the review's findings and/or a weblink  
to the evaluation document)  
The stock taking report of the aid for trade granted to  
Burundi from 2005 to 2012 concludes with the  
statement that aid for trade is very important for the  
economic development of the country. The aid for  
trade for the period under review was essentially  
dominated by trade-related infrastructure as well as  
capacity building to support production. Despite the  
significant needs in terms of aid for trade, the amounts  
offered remain low over the period analyzed (2005-  
2012).

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National sectoral strategy(ies)

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,  
 Art 2: Opportunity to Comment, Information before Entry into Force and Consultations  
 ,  
 Art 3: Advance Rulings , Art 11: Freedom of Transit ,  
 Art 10: Formalities Connected with Importation, Exportation and Transit  
 ,  
 Art 8: Border Agency Cooperation ,  
 Art 7: Release and Clearance of Goods ,  
 Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties  
 ,  
 Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency  
 ,  
 Art 4: Procedures for Appeal or Review

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

No

**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

*Respondent skipped this question*

**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?** No

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)** *Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?** *Respondent skipped this question*

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?** Yes

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?** Yes

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**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?** No

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?** No

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**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)** *Respondent skipped this question*

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**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)** Unsure

## PAGE 31: SECTION 3 : E-COMMERCE

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**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)** Unsure

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## PAGE 32: SECTION 3 : E-COMMERCE

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**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	0-10%
Percentage of services exported through e-commerce	0-10%
Percentage of goods traded as expedited shipments	0-10%
Growth of imports through e-commerce channels in the past 3 years	0-10%
Growth of export through e-commerce channels in the past 3 years	0-10%
Growth of expedited shipments	0-10%

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## PAGE 33: SECTION 3 : E-COMMERCE

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**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)** Unsure

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## PAGE 34: SECTION 3 : E-COMMERCE

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**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)** Unsure

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## PAGE 35: SECTION 3 : E-COMMERCE

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	0-10%
Wifi	0-10%
Mobile phone	0-10%
Dial up modem	0-10%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Credit card payments, Cybercrime laws,  
E-signatures,  
Intellectual property registration and policies addressing IP infringement  
,  
On-line fraud, Postal systems,  
Private data protection (including safe harbouring of data)  
,  
Problems registering as vendors on online e-commerce platforms  
,  
Slow internet connection speeds,  
Cost of mobile phone subscription,  
Business outsourcing services,  
Access to labour with necessary technical skills,  
Access to digital information

**PAGE 36: SECTION 3 : E-COMMERCE**

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)** Yes, mobile money

**PAGE 37: SECTION 3 : E-COMMERCE**

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):** 0-10%

**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

No

**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

No e-government service provided

**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

No

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

No

**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Bilateral donors, Multilateral and regional donors

**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes



## PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

## PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

Telecommunications infrastructure ,  
 Infrastructure related to audio visual services (radio, television, motion pictures)  
 ,  
 ENERGY-RELATED INFRASTRUCTURE,  
 Energy distribution infrastructure ,  
 COMMUNICATION INFRASTRUCTURE,  
 Road transport infrastructure ,  
 TRANSPORT INFRASTRUCTURE

## PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?** Yes

## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

Road transport services ,  
 Hotels and restaurants (including catering) ,  
 Higher education services ,  
 Secondary education services ,  
 Primary education services ,  
 Telecommunication services ,  
 Services incidental to energy distribution

## PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?** No

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**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)** *Respondent skipped this question*

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**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

- Primary education services,
- Secondary education services,
- Higher education services,
- Banking and other financial services (excluding insurance)
- ,
- Hotels and restaurants (including catering)

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**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

- Access to finance,
- Funding constraints of national professional bodies,
- Limited access to export markets,
- Low levels of domestic investment,
- Low levels of foreign direct investment,
- Poor information and communication technology network infrastructure
- ,
- Quality of services offered,
- Poor transport infrastructure (maritime, inland waterway, air, rail, road)

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Access to finance ,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Low levels of domestic investment ,  
 Low levels of foreign direct investment ,  
 Poor information and communication technology network infrastructure  
 ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
 ,  
 Quality of services offered

**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

PROFESSIONAL SERVICES,  
 RESEARCH AND DEVELOPMENT SERVICES,  
 OTHER BUSINESS SERVICES,  
 Road transport services ,  
 TOURISM AND TRAVEL RELATED SERVICES ,  
 FINANCIAL SERVICES

**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?**

No

**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?**

Yes

**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By reducing risk for investors , By training officials,  
 By updating investment policy, regulations and/or strategy

## PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy  
,

Facilitating entry and operations of foreign investors ,

Focusing on investment policy implementation and enforcement  
,

Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency  
,

Reviewing tax policy,

Updating investment policy, regulations and/or strategy

## PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

Yes,  
Please provide further details and a link to the project website or other documentation:  
Burundi's ranking on the World Bank's Doing Business index for the last three years.

## PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,  
EDUCATIONAL SERVICES,  
Higher education services ,  
FINANCIAL SERVICES,  
TOURISM AND TRAVEL RELATED SERVICES

## PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

## PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

DISTRIBUTION SERVICES (including wholesale and retail trade services)

EDUCATIONAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES

## PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

## PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

1. No poverty, 4. Quality education,

10. Reduce inequalities

## PAGE 66: END OF SURVEY

**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

*Respondent skipped this question*