



INTERNATIONAL SEMINAR ON PERFORMANCE-BASED REGULATION & FINANCIAL CONSUMER PROTECTION

AGENDA

17 March 2021

This is the draft Agenda for the G20/OECD Task Force on Financial Consumer Protection / FinCoNet International Seminar on Performance-Based Regulation for Financial Consumer Protection.

The Seminar will take place on 17 March 2021 virtually via Zoom. Please register your attendance via the following link:

- 17 March 2021:
<https://meetoeed1.zoom.us/meeting/register/tJUvcOitrTsjGNDzzTJqu-Im8dfCbCo34AzL>

For further information please contact Ms. Sally Day-Hanotiaux [Tel: +33 145 24 96 61; Email: sally.day-hanotiaux@oecd.org] or Mr. Miles Larbey [Tel: +33 145 24 47 94; Email: miles.larbey@oecd.org].

AGENDA

International Seminar on Performance-based Regulation & Financial Consumer Protection (Open Session)

Virtual event via video connection (Zoom)

Wednesday, 17 March 2021

12.00 – 14.30

12.00-12.05

Opening Remarks

Flore-Anne Messy, Head of the Consumer Finance, Insurance and Pensions Division, OECD will open the Seminar and welcome participants.

12.05-13.00

Presentation: Performance-based Consumer Law: bringing consumer transactions in line with consumer expectations (proposed title)

- Prof. Lauren E Willis, Associate Dean for Research, Professor of Law, William M. Rains Fellow, Loyola Marymount University, Los Angeles (USA)
- Moderator for Q&A: Miles Larbey, Head of Financial Consumer Protection, OECD

13.00-14.25.

Panel discussion:

The Panel discussion will explore current and proposed thinking and approaches towards promoting good outcomes for consumers from regulation and supervision of financial products and services.

Moderator: Flore-Anne Messy, Head of Consumer Finance, Insurance and Pensions Division, OECD

Panellists:

- Katherine Gibson, Member of Transitional Management Committee, Financial Sector Conduct Authority, South Africa.
- Sze Gin Low, Director and Head, Market Conduct Policy Division, Markets Policy & Infrastructure Department, Monetary Authority of Singapore
- Alexander Smith, Head of Strategic and Cross-cutting Policy, Financial Conduct Authority, United Kingdom

14.25-14.30

Closing Remarks

The Chair of FinCoNet, Ms Maria Lúcia Leitão, will close the Seminar and thank participants.