



Good Governance for Development (GfD) in Arab Countries Initiative

**Public Service Delivery, Public-Private Partnership
And Regulatory Reform
(Theme IV)**

First Regional Meeting

Meeting Agenda

Tunis, Tunisia 28-29 June 2005

Day One: Tuesday 28 June 2005

Date/Time	Activity
9.30 – 11.00	<p style="text-align: center;">Opening Session</p> <p>Welcome Statement: H.E. Zuhair M'Dhaffar, Minister in charge of Civil Service and Administrative Reform, Chairman, Theme IV: Public Service Delivery, Public-Private Partnership and Regulatory Reform and Minister in Charge of the Civil Service and Administrative Development, Republic of Tunisia.</p> <ul style="list-style-type: none"> • Statements by participating Arab Ministers • Statement by Dr. Wendy Thomson: Co-chair, Theme IV, United Kingdom • Welcome Statement by Mr. Francis Dubois, UN Resident Coordinator and UNDP Resident Representative • Statement by Mme Odile Sallard, Director Public Governance and Territorial Development, OECD
11.00 – 11.30	<i>Coffee Break</i>
11.30 – 13.00	<p>Chair: H.E. Zuhair M'Daffar</p> <p>a. Review of GfD Initiative b. Meeting Objectives and Expected Outcomes: Dr. Ragaa Makharita, UNDP Team Leader, Arab GfD Initiative</p> <p>Statement of Arab Coordinators of Theme 4: In-country Arrangements for Implementing the activities of the theme</p> <ul style="list-style-type: none"> - Mr. Abelhamid Triki, Director General, Coordinator, Theme IV, Institute of Quantitative Economics, Tunisia - Mr. Mohssine Semmar, Directeur des Etudes et de la Planification Industrielle, Ministère de l'Industrie, du Commerce et de la Mise à Niveau, Morocco
13.00 – 15.00	<i>Lunch hosted by H.E. Minister Zouhair M'DHAFFAR at the restaurant "le Grand Bleu"</i>
15.00-16.30	<p>Experience of the United Kingdom in Reforming Public Service Delivery and Enhancing Public-Private Partnership. Dr. Wendy Thomson, Adviser to the Prime Minister and Director, Office of Public Sector Reform, UK</p> <ul style="list-style-type: none"> • The next steps • Public service agreements and the standard's • Customer Focus • Public Private Partnership <p>Experience of OECD countries in regulatory reform: Mr. Josef Konvitz, Head of Division, Regulatory Policy Division, Public Governance and Territorial Development Directorate, Organization for Economic Cooperation and Development (OECD)</p> <p>Discussion and comments</p>
16.30-17.00	<i>Coffee Break</i>
17.00-18.00	<p>Presentation of Mr. Panagiotis Karkatsoulis, Senior Adviser, Ministry of the Interior, Greece, Experience of Greece in Regulatory Reform.</p> <p>Discussion and comments</p>
20.30 – 22.30	<i>Dinner hosted by UNDP at Hotel Abounawas LePalace</i>

Day Two: Wednesday 29 June 2005

9.00-11.00	<ul style="list-style-type: none"> • Role of the Audit and Control in Facilitating Public Private Partnership and Regulatory Reform <ul style="list-style-type: none"> - Mr. Rafik Kraiem, Cour des comptes, Tunisia • Best practices in Audit and Control of Public Private Partnerships: <ul style="list-style-type: none"> - Ms Esther Stern, Inter-Regional Adviser on Audit and Control, UN Department of Economic and Social, Affairs, Division for Public Administration and Administrative Development • Statement a representative of the tribunal administrative: Role of the Administrative Tribunal in the Reform Process <ul style="list-style-type: none"> - Mr. Rochdi Mhamedi, Administrative Tribunal, Tunisia • Discussion and comments
11.00-11.30	<i>Coffee Break</i>
11.30-13.00	<ul style="list-style-type: none"> • Tunisian Experience in Public Private Partnership: <ul style="list-style-type: none"> - Mr. Abelhamid Triki, Director General, Institute of Quantitative Economics, Tunisia Coordinator of Theme IV - Statement by a representative of the Tunisian business community: Mr. Mondher Ben Ayed, Arab Institute of Business Leaders, Tunisia - Role of the Civil Society in Consumer Protection and the Delivery of Public Services: Mr. Chedly Ben Slimane, Tunisian Association for Consumers Protection, Tunisia • Other Countries' Experiences in Public Private Partnership: <ul style="list-style-type: none"> - Dr. Hammad Hamad Al-Ghafri, Adviser, Ministry of Civil Service, Oman - H.E. Mr. Hammoud Khaleed Al-Sofi, Minister of Civil Service and Insurance, Ministry of Civil Service and Insurance, Yemen - Dr. Maher Mujtahed, Secretary General, Prime Ministry, Syria - Mr. Abdel-Hafidh Nofal, General Director, Ministry of National Economy, Palestine • Discussion and comments
13.00	<i>Lunch hosted by UNDP at Hotel Abounawas LePalace</i>
14.30-15.30	<ul style="list-style-type: none"> • Other Countries' Experiences in Public Private Partnership (continued): <ul style="list-style-type: none"> - Mr. Mustafa Taïmi, Director, Ecole Nationale d'Administration (ENA), Morocco - Mr. Abdelkrim Mansouri, Secrétaire Générale, National Agency for Development and Investment, Algeria - Mr. Kamal Mohammad Zain, Adviser, Arab Administrative Development Organization (ARADO) • Discussion and comments
15.30-16.00	<i>Coffee Break</i>
16.00-17.30	<p>Implementing Theme IV of the Arab Initiative on Governance for Development:</p> <ul style="list-style-type: none"> • Analysis of the policy content in different parts of theme IV • Policy priorities • Proposed work plan for each country to implement the first phase of the initiative (diagnostic/stock-taking phase) • Technical support that countries need during the first phase
17.30	Closing Session: Next Steps
20.30	<i>Dinner hosted by Institut Arabe des Chefs d'Entreprises</i>