



PAGE 4: B.1) YOUR CASE STORY: TITLE AND DESCRIPTION

Q1: TITLE OF CASE STORY

Trade facilitation

Q2: CASE STORY ABSTRACT

Under the implementation of the DTIS, The republic of Togo has agreed to provide commercial trto comply with customs and other government regulations.

The main benefits are:

1- Modernizing and aligning Togo import reporting processes will support increased trade and economic growth by reducing the costs of doing business across the border.

2- Commercial traders will be able to electronically submit information to comply with customs and other government regulations for border related decisions, minimizing the requirement for paper forms in the import process.

3-Data requirements will be converted to electronic form and include only information essential for regulatory purposes.

aders with a single window through which they can electronically submit all information required

Q3: LONG DESCRIPTION OF THE CASE STORY

The Republic of Togo has awarded a concession to Bureau Veritas BIVAC and his partner, Soget to install and run a sophisticated system which is a facility that allows parties involved in trade and logistics to lodge standardized information and documents with a single point of entry to fulfill all foreign trade operations related requirements.

“The Single Window is part of our strategy to attract more international trade, reinforce the local economy and improve our position in the World Bank’s competitive index, Doing Business”. A particularly innovative billing system lies at the heart of the new Togolese Single Window whereby all payments and transactions are listed on one single document enabling costs and taxes to be monitored more efficiently.

The contract was signed on the 10/10/2013 with Bureau Verita BIVAC and his partner, Soget to install and run the single window. The project started at the end of 2013 and was in full service by the end of 2014.

Q4: Please add here web links to project/programme materials.

Respondent skipped this question

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Q5: YOUR CONTACT DETAILS

Name: ANIKO Malou Saou Fortuné
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Country: TOGO
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Q6: FUNCTION

Public sector

Q7: FUNDING PARTNER Tick the appropriate box(es)

Bilateral donor, Multilateral organization,
South-South partner

Q8: Additional information

Respondent skipped this question

Q9: START DATE OF PROJECT/PROGRAMME

2009

Q10: STATUS OF PROJECT/PROGRAMME

Fully implemented

Q11: DURATION OR, IF ON-GOING, EXPECTED DURATION OF PROJECT/PROGRAMME

More than 5 years

Q12: COST OF PROJECT/PROGRAMME

Between US\$5 million and US\$10 million

Q13: Additional information

Respondent skipped this question

Q14: TYPE OF FUNDING FOR PROJECT/PROGRAMME

Loan

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Q15: PROJECT/PROGRAMME TYPE

Single country / customs territory

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Q16: SINGLE COUNTRY/CUSTOMS TERRITORY

TOGO

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Q17: REGION(If the region does not appear in the drop down menu, please enter manually.)

West Africa

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Q18: MULTI-COUNTRY(Enter all countries or customs territories)

Respondent skipped this question

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Q19: CASE STORY FOCUSTick the appropriate box(es)

REDUCING TRADE COSTS FOR MERCHANDISE GOODS

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Customs reform, Other border agency reforms

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Q20: HOW SUCCESSFUL WAS THE PROJECT/PROGRAMME Tick the appropriate box(es)

Very successful

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Q21: WHAT WERE THE OUTPUTS OF THE PROJECT/PROGRAMME Tick the appropriate box(es)

New customs procedures,

New border equipment (e.g. scanner),

New or updated electronic single window,

New conformity assessment procedures or processes

Q22: Additional information(maximum 300 words)

Respondent skipped this question

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<p>Q23: WHAT WERE THE OUTCOMES OF YOUR PROJECT/PROGRAMME Tick the appropriate box(es)</p>	<p>Reduction in airport cargo handling times, Reduction in customs clearance time, Reduction in other border agency clearance time , Reduction in cost of customs clearance , Reduction in cost of other border agency clearance , Reduction in informal payments, Increase in merchandise imports, Increase in shipping volumes, Increase in airport cargo volumes</p>
<p>Q24: Additional information(maximum 300 words)</p>	<p><i>Respondent skipped this question</i></p>

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<p>Q25: WHAT WERE THE IMPACTS OF THE PROJECT/PROGRAMME Tick the appropriate box(es)</p>	<p>Increase in foreign investment, Increase in employment</p>
<p>Q26: Additional information(maximum 300 words)</p>	<p><i>Respondent skipped this question</i></p>

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<p>Q27: LESSONS LEARNT Tick the appropriate box(es)</p>	<p>Importance of engagement by private sector , Importance of attention to long-term sustainability , Importance of political will and commitment by project partner</p>
<p>Q28: Additional information(maximum 300 words)</p>	<p><i>Respondent skipped this question</i></p>

PUBLIC SECTOR CASE STORY TEMPLATE

Q29: PROJECT OR PROGRAMME MONITORING AND EVALUATION FRAMEWORK Tick the appropriate box(es)

M&E framework used, Impact assessment